

# CARLA TABOADA DIEZ Corporate Operations Manager

## Personal information:

Name: Carla Taboada Diez Date and place of birth: March 22, 1973, in Zaragoza

#### Training:

Bachelor's Degree in Physical Science (University of Zaragoza) ESIC Comprehensive Executive Development Program (PIDD) (2008) ESADE Executive Development Program (PIDD) (2014)

#### Main role:

Corporate Operations Manager (since 2022)

### Previous positions:

MAPFRE España Deputy General Manager of Operations and Operations Manager for the Iberia Regional Area (2018-2021) MAPFRE España Operations Manager (2016-2018) MAPFRE ESPAÑA Customer Support Manager (2013-2016) MAPFRE ESPAÑA Organization and Processes Manager (2009-2013) MAPFRE Seguros Generales Operations Manager (2006-2009) Manager specializing in CRM and insurance at Arthur Andersen (2002-2006) CRM Project Manager at Uni2 (France Telecom España) (1999-2002)