# Nine months 2008 results Financial supplement

29th October 2008









#### MAPFRE FAMILIAR - Motor Insurance(1)

	9M 2008	9M 2007	% 08/07
Gross written and accepted premiums	1,925.6	1,857.6	3.7%
Net premiums earned	1,901.9	1,815.5	4.8%
Underwriting result	207.3	184.6	12.3%
Net financial income	99.8	124.2	-19.6%
Other business activities	3.4	4.6	-26.1%
Other non-technical results	5.1	11.8	-56.8%
Gross result <sup>(1)</sup>	315.5	325.2	-3.0%
Net result	234.0	227.2	3.0%
Investments	2,555.4	2,524.3	1.2%
Technical reserves	2,558.1	2,543.7	0.6%
Equity	927.0	1,027.6	-9.8%
Non-life loss ratio <sup>(2)</sup>	74.8%	74.6%	
Non-life expense ratio <sup>(2)</sup>	14.3%	15.2%	
Non-life combined ratio <sup>(2)</sup>	89.1%	89.8%	
ROE	33.0%	32.7%	

- 1) The 2007 figures for MAPFRE AUTOMÓVILES does not include the items corresponding to the former MVA (which are included in the 2008 figures)
- 2) Before taxes and minority interests
- 3) Ratios as a % of net premiums earned

#### **MAPFRE FAMILIAR - General Insurance**

	9M 2008	9M 2007	% 08/07
Gross written and accepted premiums	930.5	867.2	7.3%
- Burial insurance	227.6	223.3	1.9%
- Other business lines	702.9	643.9	9.2%
Net premiums earned	786.3	736.6	6.7%
Underwriting result	124.2	77.6	60.1%
Net financial income	37.8	45.4	-16.7%
Other business activities	2.0	1.9	5.3%
Other non-technical results	6.9	5.3	30.2%
Gross result (1)	170.8	130.2	31.2%
Net result	120.6	87.6	37.7%
Investments	1,255.9	1,183.0	6.2%
Technical reserves	1,328.1	1,272.4	4.4%
Shareholders' equity	375.8	303.7	23.7%
Non-life loss ratio <sup>(2)</sup>	58.3%	63.3%	
Non-life expense ratio <sup>(2)</sup>	25.7%	26.0%	
Non-life combined ratio <sup>(2)</sup>	84.0%	89.3%	
ROE	53.2%	37.5%	

- 1) Before taxes and minority interests
- 2) Ratios as a % of net premiums earned





#### **MAPFRE AGROPECUARIA**

	9M 2008	9M 2007	% 08/07
Gross written and accepted premiums	188.5	179.2	5.2%
Net premiums earned	169.5	156.7	8.2%
Underwriting result	9.2	5.7	61.4%
Net financial income	4.8	6.0	-20.0%
Other business activities	0.0	0.0	
Other non-technical results	-1.8	-1.0	80.0%
Gross result (1)	12.3	10.7	15.0%
Net result	8.6	7.2	19.4%
Investments	184.7	196.3	-5.9%
Technical reserves	185.9	170.8	8.8%
Shareholders' equity	119.5	119.3	0.2%
Non-life loss ratio <sup>(2)</sup>	73.6%	75.7%	
Non-life expense ratio <sup>(2)</sup>	21.0%	20.7%	
Non-life combined ratio <sup>(2)</sup>	94.6%	96.4%	
ROE	14.1%	16.0%	

- 1) Before taxes and minority interests
- 2) Ratios as a % of net premiums earned

#### **MAPFRE FAMILIAR - Health**

	9M 2008	9M 2007	% 08/07
Gross written and accepted premiums	469.0	427.7	9.7%
- Agency network <sup>(1)</sup>	442.4	403.4	9.7%
- Bank network	26.6	24.3	9.5%
Net premiums earned	348.6	316.8	10.0%
Underwriting result	18.3	18.8	-2.7%
Net financial income	25.1	9.1	175.8%
Other business activities	-5.5	-6.0	-8.3%
Other non-technical results	-0.2	0.2	-200.0%
Gross result (2)	37.8	22.1	71.0%
Net result	28.3	15.0	88.7%
Investments	122.7	92.9	32.1%
Technical reserves	212.7	210.1	1.2%
Shareholders' equity	146.8	133.2	10.2%
(2)			
Non-life loss ratio <sup>(3)</sup>	75.2%	77.6%	
Non-life expense ratio <sup>(3)</sup>	19.6%	16.5%	
Non-life combined ratio <sup>(3)</sup>	94.8%	94.1%	
DOE			
ROE	22.8%	15.6%	

- 1) Includes brokers
- 2) Before taxes and minority interests
- 3) Ratio as a % of net premiums earned





#### **MAPFRE EMPRESAS**

	9M 2008	9M 2007	% 08/07
	0111 <b>2000</b>	0111 <u>2</u> 001	70 00/01
Gross written and accepted premiums	1,130.4	1,058.0	6.8%
- Industrial business	500.5	452.3	10.7%
- Global Risks	510.6	509.8	0.2%
- Credit and Surety business	119.3	95.9	24.4%
Net premiums earned	409.6	387.6	5.7%
Underwriting result	62.5	63.0	-0.8%
Net financial income	47.4	43.3	9.5%
Other business activities	-3.4	-3.1	9.7%
Other non-technical results	6.3	2.4	162.5%
Gross result (1)	112.8	105.6	6.8%
Net result	79.1	71.4	10.8%
Investments	1,516.3	1,321.7	14.7%
Technical reserves	2,901.7	2,491.2	16.5%
Shareholders' equity	392.2	376.4	4.2%
(2)			
Non-life loss ratio <sup>(2)</sup>	65.0%	63.3%	
Non-life expense ratio <sup>(2)</sup>	19.7%	20.4%	
Non-life combined ratio <sup>(2)</sup>	84.7%	83.7%	
ROE	24.5%	27.0%	

- 1) Before taxes and minority interests
- 2) Ratios as a % of net premiums earned

#### **MAPFRE VIDA**

	9M 2008	9M 2007	% 08/07
Technical Reserves Spanish GAAP	15,431.4	15,351.5	0.5%
IFRS adjustments	150.4	565.0	-73.4%
Technical Reserves IFRS	15,581.8	15,916.5	-2.1%
Mutual Funds and managed portfolios	3,222.0	4,119.7	-21.8%
Pension Funds	3,435.4	2,981.4	15.2%
management			
IFRS	22,239.2	23,017.6	-3.4%
Spanish GAAP	22,088.8	22,452.6	-1.6%
Gross written and accepted premiums	1,662.4	1,763.6	-5.7%
Net premiums earned	1,587.2	1,695.7	-6.4%
Underwriting and financial result	147.5	107.1	37.7%
Other business activities	49.8	45.6	9.2%
Other non technical results	0.0	0.0	
Gross result (1)	197.3	152.7	29.2%
Net result	122.3	103.3	18.4%
Investments	122.3	103.3	18.4%
Shareholders' equity	1,076.0	809.0	33.0%
Expense Ratio <sup>(2)</sup>	0.9%	0.8%	
ROE	17.6%	18.9%	

- 1) Before taxes and minority interests
- 2) Net operating expenses / average third-party funds under management (annualised ratio) Million Euros



#### INTERNATIONAL OP. UNIT (1)

	9M 2008	9M 2007	% 08/07
Gross written and accepted premiums	723.3	139.7	
Net premiums earned	608.6	106.4	
Underwriting result	18.9	-4.2	
Net financial income	20.5	15.8	
Other business activities	0.1	-0.4	
Other non-technical results	3.3	-0.4	
Gross result <sup>(2)</sup>	42.7	10.9	
Net result	12.8	7.7	
Investments	2,456.5	885.3	
Technical reserves	1,969.7	738.5	
Shareholders' equity	2,000.4	227.6	
Non-life loss ratio <sup>(3)</sup>	69.8%	70.0%	
Non-life expense ratio <sup>(3)</sup>	25.4%	29.4%	
Non-life combined ratio <sup>(3)</sup>	95.2%	99.4%	
POE	0.004		
ROE	2.0%		

- Figures shown for the INTERNATIONAL OP. UNIT include in both years the items corresponding to MAPFRE SEGUROS GERAIS and the branches in Portugal of MAPFRE VIDA and MAPFRE EMPRESAS. They also include the items corresponding to the first nine months of 2008 of GENEL SIGORTA and THE COMMERCE GROUP, consolidated from 31.5.2008 onwards
- 2) Before taxes and minority interests
- 3) Ratios as a % of net premiums earned

#### **GENEL SIGORTA**<sup>(1)</sup>

	9M 2008	9M 2007	% 08/07
Gross written and accepted premiums	181.9	160.6	13.3%
- Life	6.4	4.8	33.3%
Net premiums earned	121.8	109.6	11.1%
Underwriting result	2.7	11.6	-76.7%
Net financial income	36.6	11.2	
Other business activities	0.0	0.0	
Other non-technical results	2.6	2.5	4.0%
Gross result <sup>(2)</sup>	41.8	25.3	65.2%
Net result	33.4	21.2	57.5%
Investments	386.9	375.6	3.0%
Technical reserves	272.0	209.6	29.8%
Shareholders' Equity	255.4	236.3	8.1%
(0)			
Non-life loss ratio <sup>(3)</sup>	78.9%	78.5%	
Non-life expense ratio <sup>(3)</sup>	14.4%	15.9%	
Non-life combined ratio <sup>(3)</sup>	93.3%	94.4%	
ROE			

Company consolidated from 30.9.2007 onwards. Figures for 9M2007 (included purely for comparison purposes) are translated at the same exchange rate as for 9M2008 (EUR/TRY= 0.535335)
 Million Euros



<sup>2)</sup> Before taxes and minority interests

<sup>3)</sup> Ratios as a % of net premiums earned

### **Unidades y Sociedades Operativas Principales cifras**



#### THE COMMERCE GROUP(1)

	9M 2008	9M 2007	% 08/07
Gross written and accepted premiums	940.1	1,001.7	-6.1%
Net premiums earned	855.5	894.9	-4.4%
Underwriting result	38.7	54.7	-29.3%
Net financial income	-13.6	104.0	
Other business activities	0.0	0.0	
Other non-technical results	-5.6	0.0	
Gross result <sup>(2)</sup>	19.6	158.7	-87.6%
Net result	-5.8	112.4	
Investments	1,586.8	1,792.7	-11.5%
Technical reserves	1,313.5	1,313.7	0.0%
Shareholders' Equity	777.8	879.3	-11.5%
Non-life loss ratio <sup>(3)</sup>	67.3%	64.9%	
(-)	67.3%	64.9%	
Non-life expense ratio <sup>(3)</sup>	28.2%	29.0%	
Non-life combined ratio <sup>(3)</sup>	95.5%	93.9%	
ROE	n.a.	16.2%	

#### Company consolidated from 31.5.2008 onwards. Figures for 9M2007 (included purely for comparison purposes) are translated at the same exchange rate as for 9M2008 (EUR/USD= 0.656251)

- 2) Before taxes and minority interests
- 3) Ratios as a % of net premiums earned

#### **MAPFRE RE**

	9M 2008	9M 2007	% 08/07
Cross written and accepted promiums	4 2EE 2	1 206 6	12.3%
Gross written and accepted premiums - of which Life premiums	1,355.3 95.9	1,206.6 93.3	2.8%
Net premiums earned	857.0	763.2	12.3%
Underwriting result	51.3	58.3	-12.0%
Net financial income	59.6	50.7	17.6%
Other business activities	0.0	0.0	
Other non-technical results	-1.3	-3.5	-62.9%
Gross result (1)	109.6	105.5	3.9%
Net result	77.1	69.7	10.6%
Investments	2,118.8	1,899.2	11.6%
Technical reserves	1,998.4	1,778.8	12.3%
Shareholders' equity	764.6	705.8	8.3%
. (2)	<b></b>	0.4.007	
Non-life loss ratio <sup>(2)</sup>	65.2%	61.2%	
Non-life expense ratio <sup>(2)</sup>	29.2%	31.1%	
Non-life combined ratio <sup>(2)</sup>	94.4%	92.3%	
ROE	12.9%	12.1%	

- 1) Before taxes and minority interests
- 2) Ratios as a % of net premiums earned



#### **MAPFRE AMERICA**

	9M 2008	9M 2007	% 08/07
Gross written and accepted premiums	2,640.9	2,184.5	20.9%
Net premiums earned	1,982.3	1,684.6	17.7%
Underwriting and financial result	117.0	103.6	12.9%
Other business activities	0.0	0.0	
Other non-technical results	7.9	-3.2	
Gross result (1)	125.1	100.4	24.6%
Net result	74.6	66.2	12.7%
Investments	2,513.3	2,273.0	10.6%
Technical reserves	2,942.6	2,301.3	27.9%
Shareholders' equity	1,179.2	1,115.9	5.7%
(0)			
Non-life loss ratio <sup>(2)</sup>	68.6%	66.9%	
Non-life expense ratio <sup>(2)</sup>	34.1%	34.7%	
Non-life combined ratio <sup>(2)</sup>	102.7%	101.6%	
ROE	9.4%	10.0%	

- 1) Before taxes and minority interests
- 2) Ratios as a % of net premiums earned









### BANCO DE SERVICIOS FINANCIEROS CAJA MADRID-MAPFRE

	9M 2008	9M 2007	% 08/07
Net interest income	93.1	76.3	22.0%
Ordinary revenues	93.0	79.8	16.5%
Operating profits	50.4	46.1	9.3%
Provisions	-37.7	-34.9	8.0%
Gross result <sup>(1)</sup>	12.5	11.4	9.6%
Net result	5.9	6.3	-6.3%
Lending portfolio (net)	6,582.8	5,483.0	20.1%
Shareholders' equity	459.3	379.8	20.9%
2 (2)	40.00/	44.407	
Cost/income ratio <sup>(2)</sup>	43.9%	41.1%	
NPL ratio	4.0%	2.3%	
Coverage ratio	51.4%	101.9%	
BIS ratio	9.8%	8.3%	

- 1) Before taxes and minority interests
- 2) Operating expenses/ Operating revenues

#### **MAPFRE INMUEBLES**

	9M 2008	9M 2007	% 08/07
Operating revenues	48.4	29.8	62.4%
EBIT	-10.9	14.9	-173.2%
Net financial income	-18.7	-11.5	62.6%
Gross result <sup>(1)</sup>	-29.6	3.4	
Net result	-20.5	2.3	
Ctools	607.0	624.4	0.00/
Stock Debt	687.9	631.4	8.9%
	517.7	349.7	48.0%
Shareholders' equity	123.6	142.2	-13.1%
Real estate units under construction	334	552	-39.5%
Land (buildable floor space,			
thousand m <sup>2</sup> )	536.1	485.0	10.5%
Floor space - under construction			
(thousand m <sup>2</sup> )	51.7	67.0	-22.8%
ROE		3.6%	

1) Before taxes and minority interests





#### **MAPFRE ASISTENCIA**

	9M 2008	9M 2007	% 07/06
Operating income	331.1	325.9	1.6%
- Gross written and accepted premiums	237.8	236.9	0.4%
- Other income	93.3	89.0	4.8%
Net premiums earned	207.5	194.8	6.5%
Underwriting result	12.9	14.6	-11.6%
Net financial income	1.4	1.4	0.0%
Other business activities	-1.3	-5.2	-75.0%
Other non-technical results	-0.2	-1.0	-80.0%
Gross result (1)	12.7	9.9	28.3%
Net result	9.4	7.1	32.4%
Investments	46.8	58.6	-20.1%
Technical reserves	202.2	187.5	7.8%
Shareholders' equity	121.2	108.3	11.9%
Non-life loss ratio <sup>(2)</sup>	68.5%	66.1%	
Non-life expense ratio <sup>(2)</sup>	25.3%	26.4%	
Non-life combined ratio <sup>(2)</sup>	93.8%	92.5%	
ROE	8.6%	10.2%	
NOL	0.0%	10.2%	

- 1) Before taxes and minority interests
- 2) Ratios as a % of net premiums earned

#### **MAPFRE QUAVITAE** (1)

	9M 2008	9M 2007	% 08/07
Operating revenues	89.2	89.3	-0.1%
EBIT	0.7	1.8	-61.1%
Total financial income	-1.8	-1.7	5.9%
Gross result <sup>(2)</sup>	-1.1	0.1	
Net result	-0.9	-0.6	
Financial debt	45.0	51.1	-11.9%
Financial debt	45.0	51.1	-11.9%
Shareholders' equity	47.7	47.9	-0.4%
Residential centres	19	20	-5.0%
Residential places	3,153	3,373	-6.5%
Day-centres	28	28	
Day-centres places	1,279	1,179	8.5%
Teleassistance users	20,223	61,651	-67.2%
Home assistance users	11,533	10,905	5.8%

- 1) MAPFRE QUAVITAE is managed by the ASSISTANCE OPERATING UNIT, although MAPFRE, S.A. controls the majority of its share capital
- 2) Before taxes and minority interests



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