

# Ordinary Annual General Meeting

*The English version is a translation of the original in Spanish for information purposes only. In case of discrepancy, the Spanish version will prevail.*

# 2026

Shareholders'  
right to  
information

## SHAREHOLDERS' RIGHT TO INFORMATION

In accordance with the provisions of the *Capital Companies Act* and the *Regulations of the Annual General Meeting* of MAPFRE S.A. (the "**Company**"), shareholders may exercise their right to information in connection with the Annual General Meeting of the Company under the terms indicated below.

### Information available to shareholders at the Annual General Meeting

The Board of Directors of the Company shall promote informed and responsible shareholder participation at the Annual General Meeting and shall adopt any measures it deems appropriate to facilitate the Meeting effectively serving its proper purposes in accordance with the law and the *Corporate Bylaws*.

From the date of publication of the notice of call and until the date on which the relevant Annual General Meeting is held, the Company shall make available to shareholders, at its registered office and on its corporate website ([www.mapfre.com](http://www.mapfre.com)) all information that must be provided to them in connection with the Annual General Meeting, in accordance with the provisions of applicable law, including, among other items, the proposed resolutions to be submitted to the Annual General Meeting, the reports and proposals issued by the Board of Directors in relation to the resolutions proposed for adoption by the Annual General Meeting, and the forms to be used to grant proxies and to cast remote votes prior to the meeting.

Shareholders may request the free delivery or mailing of such documents from the Company, where legally applicable.

Shareholders may obtain such documentation from the Company by submitting a request by post addressed to the registered office (Carretera de Pozuelo, n.º 52, Edificio 1, 28222, Majadahonda, Madrid), for the attention of the Analyst and Investor Relations Area, or by email to [oficinadelaccionista@mapfre.com](mailto:oficinadelaccionista@mapfre.com) or [IR@mapfre.com](mailto:IR@mapfre.com).

The Company, through the Analyst and Investor Relations Area and via its corporate website ([www.mapfre.com](http://www.mapfre.com)), shall promote the availability to shareholders of a means of communication to address matters of interest related to the Annual General Meeting, thereby encouraging their informed participation in the Meeting.

In addition, in connection with the notice of call of the Annual General Meeting, the Company shall make available, through its corporate website ([www.mapfre.com](http://www.mapfre.com)) and the Analyst and Investor Relations Area, any additional information beyond that required by law that it deems to be of interest to shareholders and that contributes to improving their understanding of the exercise of their rights in relation to the Annual General Meeting and of the matters to be addressed.

### Electronic Shareholders' Forum

In connection with each Annual General Meeting, and in accordance with applicable law, the Company shall make available an Electronic Shareholders' Forum on its corporate website ([www.mapfre.com](http://www.mapfre.com)), which shall be operational from the publication of the notice of call until the holding of the Meeting. Individual shareholders and duly constituted voluntary associations of shareholders may access the Forum, subject to the appropriate safeguards, in order to facilitate communication among the Company's shareholders.

Proposals intended to be presented may be published in the Electronic Shareholders' Forum as a supplement to the agenda announced in the call, applications to adhere to such proposals, initiatives to achieve a sufficient percentage to exercise the minority right established by law, as well as offers or requests for voluntary representation.

The Electronic Shareholders' Forum, which shall in no case constitute a channel of communication between the Company and its shareholders, shall be governed by its own regulations and the applicable legislation.

## Shareholders' right to information

### ■ Right to information prior to the Annual General Meeting

From the date of publication of the notice of the Annual General Meeting, and up to and including the fifth day before the scheduled date of its first session, any shareholder may request in writing any information or clarifications they deem necessary or may submit written questions they consider relevant regarding: (i) the matters included on the agenda of the notice of call; (ii) publicly available information that the Company has provided to the Spanish National Securities and Exchange Commission since the holding of the immediately preceding Annual General Meeting; and (iii) the statutory auditors' reports on the individual and consolidated annual accounts, and the sustainability information verifier's report, corresponding to the most recently closed fiscal year.

Such requests for information, clarifications, or questions may be submitted at the registered office (Carretera de Pozuelo, No. 52, Edificio 1, 28222 Majadahonda, Madrid), or sent to the Company by postal mail to the same address, for the attention of the General Counsel, or by electronic means (to the email address [juntageneral@mapfre.com](mailto:juntageneral@mapfre.com)).

Regardless of the means used, the request shall include the shareholders' full name or the company name, certifying the shares it holds. The shareholder shall certify that the request was sent to the Company in due time and form.

The Board of Directors may authorize any of its members, its Secretary, or any other person to respond, in its name and on its behalf, to the requests for information, clarifications, or questions submitted by shareholders.

Valid requests for information, clarifications, or questions submitted in writing by shareholders, together with the written responses provided by the Board of Directors (or by the persons to whom it has delegated such authority), shall be posted on the Company's corporate website ([www.mapfre.com](http://www.mapfre.com)). Where, prior to the submission of a specific question or request for clarification, the requested information is already clearly, expressly, and directly available to all shareholders on the Company's corporate website ([www.mapfre.com](http://www.mapfre.com)) in a question-and-answer format, the response may consist of a reference to the information provided in that format.

### ■ Right to information during the Annual General Meeting

During the speaking period, any shareholder or their proxy attending the meeting in person may request verbally such information or clarifications as they deem necessary regarding: (i) the matters included on the agenda of the notice of call; (ii) publicly available information that the Company has provided to the Spanish National Securities and Exchange Commission since the holding of the immediately preceding Annual General Meeting; and (iii) the statutory auditors' reports on the individual and consolidated annual accounts, and the sustainability information verifier's report, corresponding to the most recently closed fiscal year.

Any shareholder or their proxy attending remotely who, during the Meeting, wishes to request information or clarifications regarding the matters referred to in the preceding paragraph must indicate their intention to intervene at the time of registration, in the manner provided for on the Remote Attendance Platform, and must submit their intervention in writing through the link enabled for this purpose on the Platform from the time of registration until the speaking period is closed, as will be duly indicated during the course of the Annual General Meeting.

The information or clarifications requested shall be provided by the Chairman or any other person appointed by the Chairman.

Where it is not possible to respond to a request for information, clarification, or a question during the Meeting itself, the response shall be provided in writing within seven days thereafter and shall be published on the Company's corporate website.

■ **Obligation to provide information**

The Board of Directors shall be required to provide the information validly requested in accordance with the right to information set out in the two preceding sections, in the manner and within the time limits provided for by law, the *Corporate Bylaws*, and the *Regulations of the Annual General Meeting*, unless such information is unnecessary for the protection of the shareholder's rights, there are objective reasons to consider that it could be used for purposes unrelated to the Company, or its disclosure could be detrimental to the Company or to related companies.

Information may not be denied when the request is backed by shareholders representing at least 25 percent of the capital stock.

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Madrid, February 11, 2026