

WHAT BEHAVIOR DOES THE COMPANY EXPECT FROM ITS PROVIDERS?

MAPFRE is a company committed to sustainable development, it therefore transmits the same commitment to its collaborators through compliance with the [Code of Ethics and Conduct](#).

We expect from our collaborators:

1. That they comply with the legislation in force in all their areas.
2. That they act ethically and transparently, rejecting corruption in all its forms, including extortion, bribery and fraud, to gain competitive advantages
3. That they respect universal human rights.
4. That they commit to the brand, image, and reputation of MAPFRE.
5. That they make their activity environmentally friendly.
6. That they provide MAPFRE and its clients with honest treatment and a service of maximum quality.
7. That they protect information and maintain confidentiality in accordance with the MAPFRE guidelines.
8. That they guarantee the safety, health, and well-being of their workers, respecting labor rights.
9. That in the event of having doubts about the application of the Code of Ethics and Conduct or observing situations that violate any of its principles and rules, as well as possible irregularities of a financial and accounting nature of potential significance, should be notified through the channels established by MAPFRE for this purpose.
<http://app.mapfre.com/buzones/canaldenuncias/inicio/en.html>