

PROCEDURE FOR REMOTE ATTENDANCE AT THE ANNUAL GENERAL SHAREHOLDERS' MEETING

The Board of Directors of MAPFRE, S.A. (the “**Company**”), pursuant to the authorization granted by Articles 8 bis and 16 of the Rules of Procedure of the Annual General Shareholders’ Meeting, has authorized the following procedure to regulate remote attendance to the Annual General Shareholders’ Meeting.

➤ **Prior registration of shareholders and representatives**

The shareholder (or their representative) who wishes to attend the Annual General Shareholders’ Meeting remotely must register on the Telematic Attendance Platform enabled for this purpose on the Company's website (www.mapfre.com), **from 8:00 a.m. until 11:30 a.m. on the day of the Annual General Shareholders’ Meeting** (*i.e.*, March 14, 2025 for the first call and, where appropriate, on the following day, March 15, 2025 for the second call). The website explains in detail the procedure to be followed by the shareholder in order to exercise this right. **After 11:30 a.m., registration no registrations for telematic attendance will be accepted.**

Shareholders (or their representatives) must provide proof of their identity by means of (i) a valid electronic National Electronic Identity Document (DNI); (ii) a valid electronic certificate issued by the National Mint and Stamp Factory (*Fábrica Nacional de la Moneda y Timbre*, FNMT), with no revocation record; or (iii) the username/password credentials that the shareholder will receive from the Company at the email address provided when completing the credentials request form, available on the MAPFRE corporate website, after their identity is verified. The Company reserves the right to request any additional means of identification from shareholders (or their representatives) as it deems necessary to verify their status as shareholders or representatives and to ensure the authenticity of the vote or proxy.

In order for legal entities with the status of shareholders to be able to register on the Telematic Attendance Platform and attend the Annual General Shareholders’ Meeting remotely, the proxy who will complete the registration process on behalf of said shareholders **must first prove their representation and identity** by sending the attendance card issued in the name of said shareholders by the Company or by the depositary entity, duly completed and signed, along with a copy of the official document accrediting the identity of the proxy and a copy of the document certifying the power that allows them to act on behalf of said shareholders, for the attention of the General Counsel, Carretera de Pozuelo, No. 52, Building 1, 28222, Majadahonda, Madrid, Spain, or to the email address juntageneral@mapfre.com **at least twenty-four hours prior to the first call of the Annual General Meeting.** Upon receipt and verification of the

documentation, the proxy may register and attend the Annual General Meeting remotely provided that they meet the access and identification requirements set out in the preceding paragraph.

In order for the representative to be able to attend the Annual General Meeting remotely, the proxy (unless the proxy has been authorized by electronic means) **and the identity of the representative to the Company**, must be accredited by means of sending the proxy card issued by the Company or by the depositary entity, duly completed and signed by the shareholder, along with a copy of the official document certifying the identity of the representative. The Company must receive such documents to the attention of the General Counsel at Carretera de Pozuelo, No. 52, Building 1, 28222, Majadahonda, Madrid, Spain, or at the email address juntageneral@mapfre.com **at least twenty-four hours prior to the first call of the Annual General Meeting.**

In addition to the aforementioned verification, representatives must also register on the Telematic Attendance Platform and authenticate themselves as remote attendees under the same terms as the shareholders.

Once the shareholder (or their representative) has accessed the Telematic Attendance Platform, they may attend and vote in the Annual General Meeting through real-time remote means of communication. Likewise, people who attend telematically may follow the Annual General Meeting's entire agenda, which will be broadcast in real time through the Company's corporate website www.mapfre.com, without prejudice to its recording and public dissemination through that page.

In the event of jointly owned shares, the joint shareholder who registers first shall be considered as the shareholder attending the Annual General Shareholders' Meeting and will be entitled to exercise the rights of intervention, information, proposal and voting that correspond to jointly owned shares.

Shareholders' remote attendance shall be equivalent to in-person attendance at the Annual General Shareholders' Meeting.

In the event that the Annual General Meeting cannot be held on the first call due to a lack of quorum, shareholders (or their representatives) must complete the registration process again in order to register as an attendee of the Annual General Meeting on the second call.

Shareholders (or their representatives) attending remotely who wish to expressly communicate that they have left Annual General Shareholders' Meeting, so that their vote is not counted, should do so by sending a message via the link available for this purpose on the Telematic Attendance Platform, which is available on the corporate website. Once the express wish to leave the meeting has been communicated, all subsequent actions carried out remotely will be deemed to have not been carried out.

➤ **Exercise by the shareholders (or their representatives) of their rights to intervention, information, proposal and voting via remote attendance**

– Rights of intervention, information and proposal

Shareholders (or their representatives) who attend the Annual General Meeting telematically and who wish to speak at the Annual General Meeting, to request any information or clarifications that they deem necessary regarding the matters on the agenda, regarding the publicly accessible information that the Company has provided to the National Securities Market Commission since the last Annual General Meeting, or concerning the Audit Report, shall indicate, where appropriate, their intention to do so at the time of registration as provided for in the Telematic Attendance Platform.

Interventions, requests for information or clarifications and, if applicable, proposals, where appropriate, shall be sent in writing through the link provided in the Telematic Attendance Platform **from the time registration and until the time for discussion is closed**, which shall be indicated in due course during the Annual General Meeting.

In the event that shareholders (or their representatives) wish for **their intervention to be included in the meeting minutes**, they must **so state clearly and expressly in the heading of their notification**.

Requests for information or clarifications from shareholders (or their representatives) who attend telematically shall be answered verbally during the Annual General Meeting or in writing, within the seven days of the meeting having been held.

– Voting rights

Shareholders (or their representatives) attending the Annual General Shareholders' Meeting remotely may exercise their right to vote through the voting form authorized for this purpose on the Telematic Attendance Platform, **from the time of their registration until the moment when the vote on proposed resolutions is completed during the Annual General Meeting**, which will be indicated in due course during the meeting.

➤ **Other matters**

- Revocation and priority rules: in-person or telematic attendance by shareholders shall prevail over votes cast remotely and proxies granted prior to the holding of the Annual General Meeting.
- The Company reserves the right to modify, suspend, cancel, or restrict telematic attendance mechanisms for the Annual General Meeting, as well as to temporarily suspend or extend the Annual General Meeting, when technical or security reasons so require or justify.
- Storing the electronic signature: Shareholders (or their representatives) are solely responsible for storing and using their electronic signature.
- Incidents: the Company shall not be liable for any damages or losses incurred by the shareholder (or their representative) resulting from the temporary unavailability of its website, as well as from any malfunctions, overloads, line disruptions, connection failures, or any other similar circumstances beyond the Company's control, which may prevent or hinder the use of electronic mechanisms. Therefore, such circumstances shall not constitute illegitimate deprivation of shareholder attendance or participation rights.

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DATA PROTECTION

The information and/or personal data provided by shareholders or shareholders' representatives, as well as all the data, including voice and image, obtained during the Annual General Meeting through videos, photographs, forms or any other means, will be processed by MAPFRE S.A. for the purposes described in "**Additional Information on Data Protection**" ([https://www.mapfre.com/statics/clusulas/anuncioconvocatoria_jg_teleumatica_2capa%20\(ENU\).pdf](https://www.mapfre.com/statics/clusulas/anuncioconvocatoria_jg_teleumatica_2capa%20(ENU).pdf)).

If the data provided refer to physical persons other than the shareholders/shareholders' representative, the latter guarantee to have the former's consent before providing the data, informing them in advance of the data protection terms set out in this document.

Likewise, if the data provided belong to minors, the shareholder, as holder of the parental rights or guardianship of the minor, expressly authorizes the processing of said data under the terms set out in the "**Additional Information on Data Protection.**"

Basic information on data protection	
Data controller	MAPFRE S.A.
Purposes	1- To process telematic attendance to MAPFRE's Annual General Meeting under the terms established by current legislation and pursuant to the procedure approved by the Board of Directors for remotely attending the Annual General Meeting through real-time remote connection, available on MAPFRE's website (www.mapfre.com). 2- Organization, implementation, dissemination and publication of the Annual General Meeting 3- Comprehensive and centralized management of your relationship with the MAPFRE Group.
Legal basis	- Compliance with legal obligations in the organization and implementation of the Annual General Meeting - Legitimate interest of MAPFRE S.A. in the dissemination and publication of the Annual General Meeting and in the comprehensive and centralized management of your relationship with the Group.
Recipients	Data may be disclosed to third parties and/or transferred to third countries under the terms specified in the Additional Information on Data Protection.
Rights	You may exercise your rights of access, rectification, erasure, restriction, objection and data portability, as detailed in the Additional Information on Data Protection.

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