



CARLA TABOADA DIEZ
Corporate Operations Manager

Personal information:

Name: Carla Taboada Diez

Date and place of birth: March 22, 1973, in Zaragoza

Training:

Bachelor's Degree in Physical Science (University of Zaragoza)

ESIC Comprehensive Executive Development Program (PIDD) (2008)

ESADE Executive Development Program (PIDD) (2014)

Main role:

Corporate Operations Manager (since 2022)

Previous positions:

MAPFRE España Deputy General Manager of Operations and Operations Manager for the Iberia Regional Area (2018-2021)

MAPFRE España Operations Manager (2016-2018)

MAPFRE ESPAÑA Customer Support Manager (2013-2016)

MAPFRE ESPAÑA Organization and Processes Manager (2009-2013)

MAPFRE Seguros Generales Operations Manager (2006-2009)

Manager specializing in CRM and insurance at Arthur Andersen (2002-2006)

CRM Project Manager at Uni2 (France Telecom España) (1999-2002)