

ENVIRONMENT AND ENERGY POLICY

MAPFRE strives to create a profit for its shareholders and those who participate or collaborate in its activities with a dedication to serving society, in recognition of the task the company must undertake in order to develop and progress appropriately.

All those who participate in the management, at any level, play a role in MAPFRE's contribution to sustainability by means of applying a sense of responsibility and ethics, which includes a firm commitment to the prevention of pollution, to the conservation of the environment and to the promotion of energy efficiency and energy savings.

This commitment takes the form of integrating the environment and the energy into the business, developing actions relating to environment and energy management and promoting environmental and energy responsibility in society.

Integrating the environment and the energy into the business

- Implementation of environment and energy criteria in the planning processes and when taking decisions regarding matters that might have an environmental or energetic impact such as evaluation of investments, selection of providers and management of real estate.
- Development of products and services which contribute to improving the management of environmental risk and the sustainable energy consumption in society.

Environment and energy management

- Compliance with applicable environment and energy legislation as well as with other commitments acquired voluntarily and adoption of measures to continually enhance its environmental behaviour through the development of an integrated Environment and Energy Management System which establishes regular objectives. Compliance with this System is confirmed by means of carrying out audits.
- Rational use of resources, minimizing the consumption of water, paper and energy, reducing the creation of wastes and emissions and encouraging recycling by means of introducing best environmental practices and energy saving and efficiency practices. Search for eco-efficient technological solutions for its buildings, in order to allow an optimum energetic performance.
- Application of the means required to ensure that this environmental policy is known to all employees and is available to the public and periodical information on the progress achieved by its environmental and energy management.

Promoting environmental responsibility

- Resources made available to MAPFRE's employees to enable them to participate in achieving environmental objectives and to contribute to sustainable development.
- Development of specific actions aimed at achieving greater environmental and energy awareness in society by carrying out environmental educational, awareness and dissemination activities aimed at different groups, as well as encouraging good environmental practices amongst clients and providers.
- Contribution to research and development and to the dissemination of scientific and technological knowledge aimed at conserving the environment. Participation in national and international bodies and forums in which it promotes and supports the development of environmental protection initiatives.

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